

## **Surge Capacity and Emergency Event Policy**

Adopted 2/19/2020

Referenced Salem City Health District Policy

#### **PURPOSE STATEMENT**

To provide a method, in the event an emergency occurs or that a significant event exceeds the capacity of East Liverpool City Health District available staffing and/or resources, East Liverpool City Health District Health Commissioner or designee, will contact Columbiana County Health Commissioner to initiate the Columbiana Emergency Operations Plan (EOP).

Page | 1

#### **POLICY:**

In the event of an emergency or surge capacity (EOP Activation Level Criteria shown below), East Liverpool City Health District will respond as directed by the incident commander, to all matters of urgent public health consequence utilizing the Columbiana County Emergency Operations Plan (EOP) and other emergency response plans currently in place by Columbiana County Health District.

#### **PROCEDURE:**

- 1. A. During regular Health Department business hours, call regarding matters of emergent public health consequences and communicable disease reporting will be forwarded to the Health Commissioner.
- B. After business hours, the East Liverpool Police Department Dispatch personnel shall contact a member of the East Liverpool City Health District utilizing the 24/7 call down information.
- 2. The staff receiving the call must take name and telephone number in the event a call is lost during transfer.
- 3. Staff is to immediately notify the Health Commissioner via telephone or text. NO voicemails will be left.
- 4. Health Commissioner will assess the emergency and decide (with possible inclusion of the East Liverpool City Health District department heads) what activation level (following Attachment 1 criteria) the emergency requires.
- 5. Activation levels classified as Type 4 or a definite Type 3, the East Liverpool City Health District will initiate the *Significant Event Policy* to respond to the emergency.
- 6. Activation levels classified by East Liverpool City Health Commissioner as a Type 2, type 1, or undecided type 3 emergencies, the ELCH Health Commissioner will call the Columbiana County Health commissioner (Appendix 23 CCEOP).



## **Surge Capacity and Emergency Event Policy**

- 7. Both Health Commissioners (with possible inclusion of knowledgeable staff) will discuss and decide the emergency type and activation level. This will then prompt the activation of the Columbiana County EOP.
- 8. The Columbiana County Emergency Operations Plan (EOP) will be used to guide activities for the emergency.
- Page | 2
- 9. The Commissioner may determine the need to issue a health alert to key response partners via OPHCS.
- 10. A critical health message to the public about an event that may be of emergent public health consequence will be made. The Public Information Officer for East Liverpool City Health District (PIO), and Incident Commander will design and issue message.
- 11. The Board of Health will then be contacted for information and for assistance, if directed by the Incident Commander. The Board members will report to the office or alternate site, if so requested. Board of Health members will function as volunteers under the direction of the Incident Commander. They may be utilized in the following manner:
  - Main information desks (with prepared response information)
  - Direct victims/families media/public, etc, as directed by the Incident Commander
  - Collect intake or exit data
  - Restock supplies as directed
  - Participate in update sessions to provide status reports
  - Others duties as assigned
- 12. East Liverpool City Health District will continue to operate until Columbiana County Emergency Operations Plan until directed by the Incident Commander that the event has ended.
- 13. East Liverpool City Health District will follow all after action reporting and directive of the Columbiana County Health Commissioner.
- 14. Guidance will be issued by the Incident Commander and East Liverpool City PIO to public regarding recovery after an event.

#### **EVALUATION:**

After Action Report

#### **REFERENCES:**

Columbiana County Emergency Operations Plan

East Liverpool City Health District Significant Event Policy



# **Surge Capacity and Emergency Event Policy**

#### Attachment 1

Activation Level	Description	Minimum Command
		Function & Staffing
		Recommendations
Routine Operations- Type 4	Routine incidents to which CCHD responds on a daily basis and for which day-to-day SOPs and programmatic resources are sufficient	Normal, Day-to-Day Staff  DOC not activated
Situation Awareness & Monitoring-Type 3 Moderate/Large Incident	An emergency with limited severity, size, or actual/potential impact on health or welfare but that cannot be handled at the programmatic level Requires a minimal amount of coordination and agency engagement to conduct response; situational awareness and limited coordination are the primary activities  Examples: Power outage in a nursing home; water disruption requiring limited county support	•Response Lead (1) •Public Information (1) •Situation Awareness Section (1)  Consider activation of the DOC  State EOC unlikely to be activated
Partial Activation-Type 2 Large/Complex Incident	An emergency with moderate-to-high severity, size, or actual/potential impact on health or welfare Requires significant coordination and agency engagement to conduct response, likely with significant engagement from other county partners; County EOC may be activated Examples: Widespread radiation contamination in a facility; multicounty disease outbreak requiring significant local support; water disruption requiring substantial county support and guidance	•Response Lead (1) •Public Information (1) •Partner engagement (1) •Situational Awareness (2) •Planning Support (1) •Operational Coordination (1) •Resources Support (1) •Staffing Support (1)  DOC activation required  State EOC may be activated
Full Activation-Type 1 (National Incident)	An incident with extensive severity, size, or actual/potential impact on health or welfare; may be of such magnitude that the available assets that were put in place for the response are completely overwhelmed Requires an extreme amount of COOrdination and agency engagement to conduct response; almost certain engagement of multiple county partners; State EOC most likely activated Examples: Pandemic influenza; nuclear power meltdown; mass casualty incident	FULL STAFFING:  Response Lead (1)  All Section/Function Leads and key support staff (16+)  All other functions and positions, as identified by activated plans  In addition to the activation of the above response organization, engagement of the CCHD Policy Group is also recommended.  DOC activation required

Page | 3



## **Surge Capacity and Emergency Event Policy**

from chemical plume; bioterrorism attack

# APPENDIX 23 – INTERNAL/EXTERNAL POINTS OF CONTACT

Page | 4

#### DOCUMENT DESCRIPTION

This appendix includes a list of External Points of Contact (POCs) that can provide CCHD

with incident external points of contact (POC) specific information or situational awareness.

# TABLE OF CONTENTS

Document Description	 	4
EEI		
Requirements	 	2

This document is intended to provide public health a quick reference for the notification and warning of general stakeholders as required during plan activation. This document is not inclusive as additional stakeholders may be included (based on event/incident generated demands). Information conveyed at minimum should include but is not limited to the following: Type of Emergency, Area Affected, Present Situation, Current/Planned Objectives, Plan Activation/Operational Status, and Return Contact Information.

Position / Agency	Point of Contact/Service	Contact Information
Health Commissioner	Wesley J. Vins Incident Commander	Work: 330-424-0272 Mobile: 330-646-7028 Email: wvins@columbiana-health.org
Director of Nursing	Jennifer Davis Clinic Operations	Work: 330-926-5617 Mobile: 330-730-0045 Email: jdavis@columbiana-health.org



# **Surge Capacity and Emergency Event Policy**

Director of Environmental Health	Lori J. Barnes Shelter Inspections	Work: 330-812-3868 Mobile: 330-926-0399 Email: lbarnes@columbiana-health.org
Director of Finance & Personnel	Karen Clark Purchase Orders/Staff Payroll	Work: 330-926-5707 Mobile: 330-313-4948 Email: kclark@columbiana-health.org
Medical Director	Jack Amato Standing Orders	Work: 330-424-0272 Mobile: 216-288-5065 Email: jamato@columbiana- health.org
Legal Counsel	Columbiana County Prosecutor Krista Peddicord	Work: 330-424-0140 Email: kpeddicord@colcoprosecutor.net
PHEP Program Director	Paula S. Cope Planning/Logistics	Work: 330-424-0272 Mobile: 330-692-2067 Email: pcope@columbiana-health.org
East Liverpool Health Commissioner	Carol Cowan Strike team leader	Work: 330-386-7400 Mobile: 330-831-0229 Email: health@eastliverpool.com
Salem City Health Commissioner	Lynle Hayes Operations	Work: 330-332-1618 Mobile: 330-398-8860 Email: lhayes@cityofsalemohio.org
Position / Agency	Point of Contact	Contact Information
	Columbiana County Emergency Management	Working Hours: 330-424-9725
Emergency Management / Public Safety	Agency (CCEMA)	After Hours: 330-424-7255 Email:peggy.clark@ccoema.org
	Agency	After Hours: 330-424-7255
Public Safety	Agency (CCEMA) Eileen Dray-Bardon	After Hours: 330-424-7255 Email:peggy.clark@ccoema.org Work: 330-424-7006
Public Safety  Director Job and Family Services	Agency (CCEMA)  Eileen Dray-Bardon Case Management  Shari Green	After Hours: 330-424-7255 Email:peggy.clark@ccoema.org  Work: 330-424-7006 Email: www.columbianacountyjfs.org  Work: 330-424-7221
Public Safety  Director Job and Family Services  Director Community Action Agency	Agency (CCEMA)  Eileen Dray-Bardon Case Management  Shari Green Access and Functional Needs  Columbiana County Engineers Office	After Hours: 330-424-7255 Email:peggy.clark@ccoema.org  Work: 330-424-7006 Email: www.columbianacountyjfs.org  Work: 330-424-7221 Email: Shari.Green@caaofcc.org  Work: 330-424-1740 Email: engineer@cceng.org  Work: 330-424-7255 Email: kdowling@cccclerk.org
Public Safety  Director Job and Family Services  Director Community Action Agency  Deputy Engineer	Agency (CCEMA)  Eileen Dray-Bardon Case Management  Shari Green Access and Functional Needs  Columbiana County Engineers Office Roads/Transportation  Columbiana County Sheriff	After Hours: 330-424-7255 Email:peggy.clark@ccoema.org  Work: 330-424-7006 Email: www.columbianacountyjfs.org  Work: 330-424-7221 Email: Shari.Green@caaofcc.org  Work: 330-424-1740 Email: engineer@cceng.org  Work: 330-424-7255



# **Surge Capacity and Emergency Event Policy**

Regional Healthcare Coordinator <sup>1</sup> (RHCC)		
American Red Cross	Kristen Gallagher Program Specialist	Work: 330-392-2551 x118 After Hours: 330-360-5488 Email: Kristen.gallagher2@redcross.org Page
Ohio Department of Health	Bureau of Health Preparedness State Assets	General: 614-466-3543 24/7 (Emergency): 614-722-7221 Email: bhp@odh.ohio.gov

Specific Notification and Warning Requirements (as applicable):

Position / Agency	Point of Contact	Contact Information
Ohio Department of Health	Outbreak Response and Bioterrorism Investigation Team (ORBIT)	ORBIT: 614-995-5599 ODRS Help Desk: 614-752-5190 Surveillance: 614-995-5599 (smed@odh.ohio.gov) ODH Lab: 888-634-5227 (odhlabs@odh.ohio.gov) Fax: 614-564-2456 Email: orbit@odh.ohio.gov
Ohio Department of Health	Radiation Protection	Radiation Protection: 614-644-2727 24/7: 614-722-7221 Fax: 614-466-0381 Email: bradiation@odh.ohio.gov
Ohio Department of Health	Vital Statistics	Vital Statistics: 614-466-2531 Email: vitalstat@odh.ohio.gov
Ohio Department of Health	Environmental Health	General: 614-466-1390 Food Safety: 614-644-7416 Private Water/Septic: 614-644-7558 Zoonotic: 614-752-1029 (zoonoses@odh.ohio.gov) Fax: 614-466-4556 Email: beh@odh.ohio.gov
Ohio Environmental Protection Agency		Air Pollution: 614-644-2270 / Fax: 614-644-3681 Drinking/Ground Water: 614-644-2752 / Fax: 614-644-2909 Surface Water: 614-644-2001 / Fax: 614-644-2745 Materials/Waste Management: 614-644-2621 / Fax: 614-728-5315 NE District General: 330-963-1200 / Fax: 330-487-0769 General ERIE (Duty Office): 614-644-3194 Emergency: 800-282-9378 Spill Hotline: 614-224-0946

<sup>&</sup>lt;sup>1</sup> Regional Healthcare is optional (based on generated demands) but included to support healthcare notification/warning.



# **Surge Capacity and Emergency Event Policy**

Ohio Department of Agriculture	General: 614-728-6201 Food Safety: 614-728-6250 (foodsafety@agri.ohio.gov) Meat Inspections: 614-728-6260 (meat@agri.ohio.gov) Animal Health: 614-728-6220 / Disease: 800-300-9755	
Ohio Department of Natural Resources	General:614-265-6565 Natural Resources NE Region General: 330-896-0616	Page
Ohio Department of Health Laboratory	General: 888-634-5227 ODHLabs@odh.ohio.gov	