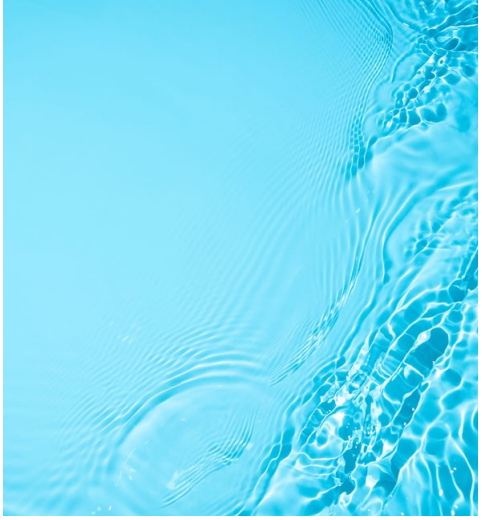


ANNUAL WATER QUALITY REPORT

Reporting Year 2023

Presented By

East Liverpool
Water Department

PWS ID#: OH1500811

Our Commitment

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2023. Included are details about your source of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

Source Water Protection Plan

A source water protection plan (SWPP) is now available. This plan is an assessment of the delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area and a determination of the water supply's susceptibility to contamination by the identified potential sources.

> "When the well is dry, we know the worth of water."
>
> —*Benjamin Franklin*

According to the SWPP, our water system had a high susceptibility rating. If you would like to review or obtain a copy of the SWPP, please feel free to contact us at (330) 385-8812, Monday through Friday, 8:00 a.m. to 4:30 p.m.

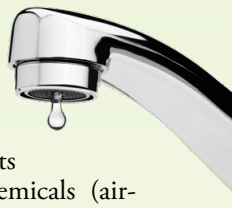
Where Does My Water Come From?

The City of East Liverpool Water Department customers are fortunate because we enjoy an abundant water supply from one source, the Ohio River. Our surface water treatment plant was constructed in 1916 to draw water from the Ohio River at Mile Marker 40.2, located at 2220 Michigan Avenue. On average, 2.8 million gallons of water was treated every day in 2023.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. Environmental Protection Agency (EPA)/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or water.epa.gov/drink/hotline.

What's a Cross-Connection?



Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air-conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection. For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.

QUESTIONS? For more information about this report, or for any questions relating to your drinking water, please call Paul McCarthy, Water Superintendent, at (330) 385-8812.

Community Participation

You are invited to voice your concerns about your drinking water during the monthly meeting of the Board of Public Utilities. The board meets on the third Thursday of each month at 2:00 p.m. in City Hall Council Chambers, 126 West Sixth Street.

Benefits of Chlorination

Disinfection, a chemical process used to control disease-causing microorganisms by killing or inactivating them, is unquestionably the most important step in drinking water treatment. By far, the most common method of disinfection in North America is chlorination.

Before communities began routinely treating drinking water with chlorine (starting with Chicago and Jersey City in 1908), cholera, typhoid fever, dysentery, and hepatitis A killed thousands of U.S. residents annually. Drinking water chlorination and filtration have helped to virtually eliminate these diseases in the U.S. Significant strides in public health are directly linked to the adoption of drinking water chlorination. In fact, the filtration of drinking water and the use of chlorine are probably the most significant public health advancements in human history.

How chlorination works:

Potent Germicide Reduction of many disease-causing microorganisms in drinking water to almost immeasurable levels.

Taste and Odor Reduction of many disagreeable tastes and odors from foul-smelling algae secretions, sulfides, and decaying vegetation.

Biological Growth Elimination of slime bacteria, molds, and algae that commonly grow in water supply reservoirs, on the walls of water mains, and in storage tanks.

Chemical Removal of hydrogen sulfide (which has a rotten egg odor), ammonia, and other nitrogenous compounds that have unpleasant tastes and hinder disinfection. It also helps to remove iron and manganese from raw water.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. A list of laboratories certified in the state of Ohio to test for lead may be found at http://www.epa.ohio.gov/ddagw or by calling (614) 644-2752. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or www.epa.gov/safewater/lead.

Protecting Your Water

Bacteria are a natural and important part of our world. There are around 40 trillion bacteria living in each of us; without them, we would not be able to live healthy lives. Coliform bacteria are common in the environment and generally not harmful themselves. The presence of this bacterial form in drinking water is a concern, however, because it indicates that the water may be contaminated with other organisms that can cause disease.

In 2016 the U.S. EPA passed a regulation called the Revised Total Coliform Rule, which requires water systems to take additional steps to ensure the integrity of the drinking water distribution system by monitoring for the presence of bacteria like total coliform and *E. coli*. The rule requires more stringent standards than the previous regulation, and it requires water systems that may be vulnerable to contamination to have procedures in place that will minimize the incidence of contamination. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment and correct any problems quickly. The U.S. EPA anticipates greater public health protection under this regulation due to its more preventive approach to identifying and fixing problems that may affect public health.

Though we are fortunate in having the highest-quality drinking water, our goal is to eliminate all potential pathways of contamination into our distribution system, and this requirement helps us accomplish that goal.

Table Talk

Get the most out of the Testing Results data table with this simple suggestion. In less than a minute, you will know all there is to know about your water:

> For each substance listed, compare the value in the Amount Detected column against the value in the MCL (or AL, SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

Other Table Information Worth Noting

Verify that there were no violations of the state and/or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less-than symbol (<), that means that the substance was not detected (i.e., below the detectable limits of the testing equipment).

The Range column displays the lowest and highest sample readings. If there is an NA showing, that means only a single sample was taken to test for the substance (assuming there is a reported value in the Amount Detected column).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

What's Your Water Footprint?

You may have some understanding about your carbon footprint, but how much do you know about your water footprint? The water footprint of an individual, community, or business is defined as the total volume of freshwater that is used to produce the goods and services that are consumed by the individual or community or produced by the business. For example, 11 gallons of water is needed to irrigate and wash the fruit in one half-gallon container of orange juice; 37 gallons of water is used to grow, produce, package, and ship the beans in that morning cup of coffee; 264 gallons of water is required to produce one quart of milk; and 4,200 gallons of water is required to produce two pounds of beef.

According to the U.S. EPA, the average American uses over 180 gallons of water daily. In fact, in the developed world, one flush of a toilet uses as much water as the average person in the developing world allocates for an entire day's cooking, washing, cleaning, and drinking. The annual American per capita water footprint is about 8,000 cubic feet, twice the global per capita average. With water use increasing sixfold in the past century, our demands for freshwater are rapidly outstripping what the planet can replenish. To check out your own water footprint, visit www.watercalculator.org.

Safeguard Your Drinking Water

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides – they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain it to reduce leaching to water sources, or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use U.S. EPA's Adopt Your Watershed to locate groups in your community.
- Organize a storm drain stenciling project with others in your neighborhood. Stencil a message next to the street drain reminding people: "Dump No Waste – Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels. We are pleased to report that your drinking water meets or exceeds all federal and state requirements.

Note that we have a current, unconditioned license to operate our water system.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Barium (ppm)	2023	2	2	0.0312	0.0312–0.0312	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Chlorine (ppm)	2023	[4]	[4]	1.55	1.23–1.78	No	Water additive used to control microbes
Fluoride (ppm)	2023	4	4	1.07	0.85–1.24	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Haloacetic Acids [HAAs]–Stage 2 (ppb)	2023	60	NA	27	8.4–42.3	No	By-product of drinking water disinfection
Nitrate (ppm)	2023	10	10	0.95	0.72–0.95	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Total Organic Carbon [TOC] (removal ratio)	2023	TT[1]	NA	1.00	1.00–1.10	No	Naturally present in the environment
TTHMs [total trihalomethanes]–Stage 2 (ppb)	2023	80[2]	NA	65.6	22.2–108.3	No	By-product of drinking water disinfection
Turbidity[3] (NTU)	2023	TT	NA	0.23	NA	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting limit)	2023	TT = 95% of samples meet the limit	NA	100	NA	No	Soil runoff
Radium 228 (pCi/L)	2023	5	0	1.07	NA	No	Decay of natural and man made deposits

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	RANGE LOW-HIGH	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2023	1.3	1.3	0.0272	0.00106–0.0525	0/30	No	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb)	2023	15	0	ND	ND–1.62	0/30	No	Lead service lines; corrosion of household plumbing systems, including fittings and fixtures; erosion of natural deposits

UNREGULATED CONTAMINANT MONITORING RULE 5 (UCMR 5)

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH
Perfluorobutanesulfonic acid (PFBS) (ppb) [Sample Location: Entry Point]	2023	0.0032	0.0031–0.0033

[1] The value reported under Amount Detected for TOC is the lowest ratio between percentage of TOC actually removed and percentage of TOC required to be removed. A value of greater than 1 indicates that the water system is in compliance with TOC removal requirements. A value of less than 1 indicates a violation of the TOC removal requirements.

[2] Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer.

[3] Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of the filtration system. The turbidity limit set by the U.S. EPA is 0.3 NTU in 95% of the daily samples and must not exceed 1 NTU at any time. The highest recorded turbidity result for 2023 was 0.23 NTU, and the lowest monthly percentage of samples meeting the turbidity limits was 100.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L pCi/L (picocuries per liter): A measure of radioactivity.

ppb (µg/L) (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (mg/L) (parts per million): One part substance per million parts water (or milligrams per liter).

Removal Ratio: A ratio between the percentage of a substance actually removed to the percentage of the substance required to be removed.

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

About Our Violation

During the review of our 2022 Consumer Confidence Report, we overlooked the required language for turbidity, which should have stated: "Turbidity is a measure of the cloudiness of water and an indication of the effectiveness of our filtration system. The turbidity limit set by the U.S. EPA is 0.3 NTU in 95% of the daily samples and shall not exceed 1 NTU at any time. The highest recorded turbidity result for 2022 was 0.17 NTU, and the lowest monthly percentage of samples meeting the turbidity limits was 100."

Also included in the 2022 Consumer Confidence Report was information stating that a source water assessment report was available on the Ohio EPA website; these reports are no longer available on that website. We apologize for any inconvenience this may have caused.

BY THE NUMBERS

5.1 TRILLION

The dollar value needed to keep water, wastewater, and stormwater systems in good repair.

12 THOUSAND

The average amount in gallons of water used to produce one megawatt-hour of electricity.

2

How often in minutes a water main breaks.

47.5 TRILLION

The amount in gallons of water used to meet U.S. electric power needs in 2020.

1.7 TRILLION

The gallons of drinking water lost each year to faulty, aging, or leaky pipes.

33

The percentage of water sector employees who will be eligible to retire in 2033.

Unregulated Contaminant Monitoring Rule #5 (UCMR 5)

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. In 2023, East Liverpool participated in the fifth round of the Unregulated contaminant monitoring rule(UCMR5). There were 29 PFAS constituents and Lithium tested for. For a copy of all results please call Paul McCarthy at (330) 385-8812.